



WELCOME TO THE PREPRESS TRAINING SOLUTION

The following guide will assist you in setting up your computer to properly run the Prepress Training Solution. It contains important information regarding requirements for hardware, browsers, and plug-ins - as well as training and installation tips.

Live Technical Support is available Monday through Friday from 9am to 5pm Eastern, so please feel free to contact us should you require any assistance.

Inside US/Canada	800.355.6429
Outside US/Canada	812.355.3030
E-mail	technical@prepresstraining.com

When reporting technical issues via e-mail, please include the following information:

- Your Computer Platform, Mac or PC
- Your Operating System (OS) version
- The type and version of Web Browser you are using
- Your name, company name, and telephone number

SYSTEM SETUP

Step 1: HARDWARE REQUIREMENTS

- A PC or Macintosh with at least 64MB of RAM
- A Sound Card
- Speakers or Headphones
- An Internet connection by modem (56K is a recommended minimum), Cable Modem, DSL, ADSL, or T1/T3 line.

Step 2: WEB BROWSER SETTINGS

- Use any Browser supported by your specific Platform and OS.
- All Browsers need to be configured to accept cookies.
- Memory Cache should be set to a minimum of 250 MB or 250,000 KB of Disc Space**.
- To utilize ALL System Functionality, Pop-Up blockers should be disabled.

****NOTE: Macintosh OS versions 8.6 - 9.2** require changes to memory allotments to be accomplished in the OS as well as the specific browser. To adjust the memory allotment:

With no other programs running, use the Finder, Sherlock, or by double-clicking your Hard Drive icon locate the Internet browser application you will be using.

Highlight the application by clicking it once. DO NOT open the application.

From the File menu select Get Info.

On the Get Info menu select Memory.

The Dialog box will show current settings for Suggested, Minimum and Preferred memory.

If necessary, change the Minimum and Preferred sizes to 50,000 K or greater.

Close all windows.

Restart your Mac for the changes to take effect.

Step 3: REQUIRED PLUG-IN

Flash Player 7 or newer. Download the Free Flash Player:

http://www.adobe.com/shockwave/download/download.cgi?P1_Prod_Version=ShockwaveFlash



USAGE TIPS

It is recommended that tests be finished in one session. Tests usually take from 10 to 15 minutes to complete. If possible, schedule enough time to complete the test once you begin.

Before you begin downloading a training module, make sure that you have closed any other applications that may be running. Email and other resource intensive applications can interfere with the download and use of the training.

During the training, wait for the pointer arrows to appear before clicking. Please avoid inadvertent clicks in the movie screen.

Training Modules are designed to show the "Loading" screen until the module is loaded to the 30% point. If you are loading a "bookmarked" module, the "Loading" screen will display until the module is loaded to the "bookmark". For this reason, a "bookmarked" module may take a little longer to open.

Depending on environment and ambient sound, the use of headphones can improve your ability to follow the training modules.

APPENDIX

QUICKTIME/SHOCKWAVE DELIVERY FORMAT - CLIENTS PRIOR TO 9/01/2005

Clients whose Subscription began prior to September 1st, 2005 may still have courses assigned to them that utilize our previous Delivery format of QuickTime and Shockwave. Please refer to the Archive Technical Guide for Details regarding System and Browser settings and Plugin Requirements necessary to run the Quicktime/Shockwave content.

ARCHIVE TECHNICAL GUIDE

<http://www.prepresstraining.com/PDFS/archiveTechGuide.pdf>